

ROSEBROOK
CAREFREE *the finest* **POOLS, INC.**



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February 14, 2009

Tom Preston
Dura Ply Roofing
Villa Park, IL

Thanks for the delicious chocolate bar. Thanks also for a super roof that your people installed during the summer of 1994.

We built this building with a 6400 sq ft flat roof in 1978, and initially installed a tar and gravel roof. It lasted 16 years and started leaking like a sieve. Somehow we got your name and called you for a quotation on replacing the roof with an EPDM roof, which we investigated thoroughly and then signed a contract with your firm to do the work.

We investigated it because we had not heard of a rubber roof for a building before and wondered about the longevity of the product. We got three other bids, all on replacing the tar and gravel with tar and gravel again, and the lowest price of the three was approximately \$20,000.

Your proposal was almost 40% less, so we had some reservations about your company and your product.

No more reservations. It is a marvelous roof !!!!!

It has served us very well for 15 years so far and I expect that it will continue. You mentioned in your note to us that if we replied to your invitation, you would make a free inspection of our roof. I would like to take you up on that, but please call me some time later this spring when we have no snow on the roof and make an appointment.

Again, we could not be more pleased with your firm and your products.

Very sincerely yours,

John N. Bently
Exec Vice President